

# Qantas Premier Titanium Credit Card Benefit Terms and Conditions

- Lounge Invitation Benefit
- Discounted Fares Benefit
- Status Credit Benefit
- Qantas Wine Benefit
- Qantas Wellbeing App Benefit

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## INTRODUCTION

These Terms and Conditions set out when You are eligible for the Lounge Invitation Benefit, Discounted Fares Benefit, Status Credit Benefit, Qantas Wine Benefit, and Qantas Wellbeing App Benefit all of which are Special Features of the Qantas Premier Titanium Credit Card. These Terms and Conditions will apply to You if You have been issued with a Card as the Primary Cardholder.

### 1. Meaning of Words

When You see these words used in these Terms and Conditions, this is what they mean:

**Account** means Your Qantas Premier Titanium unsecured credit facility with Us. For the avoidance of doubt, these Terms and Conditions do not apply to the Qantas Premier Everyday or Qantas Premier Platinum unsecured credit facilities.

**Bonus Status Credits** means the additional Status Credits, as advertised in the relevant promotion.

**Card** means Your Qantas Premier Titanium Credit Card.

**Cardholder** means a holder of a Qantas Premier Titanium Credit Card and any Additional Cardholder.

**Citi** means Citigroup Pty Limited (ABN 88 004 325 080), Australian credit licence 238098, unless the context otherwise requires.

**Complimentary Lounge Invitation** or **Lounge Invitation** means a complimentary invitation to a Lounge, as governed by the Qantas Airport Lounge Access Terms and Conditions available via [qantas.com/loungeaccess/terms](https://qantas.com/loungeaccess/terms).

**Discounted Fares Benefit** means a discount, as advertised in the relevant promotion, on the base fare (excluding taxes, fees and carrier charges) of selected domestic and international flights.

**Lounge** means eligible domestic Qantas Club and Qantas-operated International Business Lounges (excludes Los Angeles, Tom Bradley Terminal).

**Lounge Invitation Benefit** means access to Qantas First Lounges, domestic Qantas Club or Qantas operated International Business Lounges as governed by the Qantas Airport Lounge Access Terms and Conditions available via [qantas.com/loungeaccess/terms](https://qantas.com/loungeaccess/terms).

**First Lounge** means Qantas-operated First Lounges in Sydney, Melbourne, and Los Angeles.

**NAB/Our/Us/We** means National Australia Bank Limited (ABN 12 004 044 937, AFSL and Australian Credit Licence 230686) as the Credit Provider and Issuer of Qantas Premier Credit Cards on behalf of Qantas Airways Limited ABN 16 009 661 901 (Qantas).

If the context requires these words to refer to Qantas, they will refer to Qantas undertaking relevant actions or making relevant decisions for or on behalf of NAB.

**Primary Cardholder** means the person in whose name the Account is held and who is responsible for all transactions on the Account.

**Qantas** means Qantas Airways Limited ABN 16 009 661 901, its successors and assigns.

**Qantas Wellbeing App Benefit** means access to the Qantas Wellbeing App.

**Qantas Frequent Flyer** means the loyalty program known as the Qantas Frequent Flyer Program.

**Qantas Frequent Flyer Terms and Conditions** means the terms and conditions of Qantas Frequent Flyer as amended from time to time and located at [qantas.com/terms](https://www.qantas.com/terms).

**Qantas Points** means the points earned by Cardholders on Eligible Transactions, or on Special Promotions which the Rewards Program instructs Qantas to credit to the Primary Cardholder's Qantas Frequent Flyer Membership Account, and which are subject to the Qantas Frequent Flyer Terms and Conditions.

**Qantas Premier Concierge Service** means the Concierge Services provided to Primary Cardholders as described in the Qantas Premier Credit Card Rewards Terms and Conditions.

**Qantas Spend** means the following Eligible Transactions when paying with Your Qantas Premier credit card:

- flights booked directly through [qantas.com](https://www.qantas.com) and Qantas Contact Centres;
- Qantas flights booked through selected travel agents and processed with Qantas being identified by the card scheme as the relevant merchant;

- purchases of Qantas Frequent Flyer Membership;
- purchases of Qantas Club membership, joining and annual fees;
- purchases of Qantas Gift Vouchers;
- purchases made from Qantas Wine and at the [Qantas Rewards Store](https://www.qantas.com/rewards).

Please note, Qantas Spend excludes purchases other than those specified above; in particular, it does not include (but is not limited to) purchases made with Jetstar or Qantas Holidays or [shopping.qantas.com](https://www.shopping.qantas.com). In addition, whether or not a transaction is Qantas Spend will be determined based on card scheme information ultimately provided either by the merchant (including individual outlets) or its financial institution (including information about the type of business conducted by the merchant). For example, based on information provided by the merchant or the financial institution, flights booked through a travel agent may be processed as spend with the travel agency or its related entity rather than with Qantas. This means that the purchase would not be considered as Qantas Spend.

**Qantas Wine** means the Qantas Frequent Flyer Food and Wine Club known as 'Qantas Wine'.

**Qantas Wine Premium Membership** means You'll receive privileged access to premium wines whilst earning 3 points per \$1 and invites to gourmet food and wine events around Australia.

**Special Feature** means any feature or promotional offer related to the Card We identify as a Special Feature.

**Status Credits** are credits which are awarded to Frequent Flyer members in accordance with Clause 5 which entitle members to attain a higher program status level or retain a current status level.

**You/Your** means the person in whose name the Account is opened.

All other capitalised terms used in these Terms and Conditions have the same meaning as in the Qantas Premier Credit Card Terms and Conditions and Qantas Premier Titanium Reward Terms and Conditions.

## 2. Participation

- 2.1. You accept these Terms and Conditions as a Qantas Premier Titanium Cardholder when You use one of the benefits provided under these Terms and Conditions.
- 2.2. These terms are to be read in conjunction with, and are not designed to replace or alter, the following:
  - 2.2.1. Qantas Airport Lounge Access Terms and Conditions available via [qantas.com/loungeaccessterms](https://qantas.com/loungeaccessterms)
  - 2.2.2. The Qantas Frequent Flyer Terms and Conditions available via <https://www.qantas.com/au/en/frequent-flyer/discover-and-join/terms-and-conditions.html>
  - 2.2.3. Qantas Wellbeing App Terms and Conditions available via <https://insurance.qantas.com/termsfuse>
  - 2.2.4. The Qantas Conditions of Carriage available at <https://www.qantas.com/au/en/book-a-trip/flights/conditions-of-carriage.html>
  - 2.2.5. Shopping Rewards Store Terms of Use, Voucher Terms and Conditions, Qantas Wine Terms and Conditions available via [qantasepique.com.au/termsAndConditions](https://qantasepique.com.au/termsAndConditions) and any other terms and conditions disclosed at the time of redemption.
- 2.3. To the extent of any inconsistency between these terms and conditions and the terms and conditions listed above, the terms and conditions listed above will prevail.
- 2.4. You are not entitled to access these benefits if:
  - 2.4.1. You are in breach of Your Credit Card Terms and Conditions;
  - 2.4.2. Your Account is suspended;
  - 2.4.3. We reasonably suspect You (or an Additional Cardholder) are operating Your Account fraudulently; or
  - 2.4.4. Your Account is closed or cancelled (whether by Us or by You), including if You cease to be a Qantas Frequent Flyer member.

## 3. Lounge Invitation Benefit

- 3.1. The Lounge Invitation Benefit comprises:
  - 3.1.1. Two complimentary single-entry Lounge Invitations to the Qantas First Lounges in Sydney, Melbourne, or Los Angeles; and
  - 3.1.2. Two complimentary single-entry Lounge Invitations to domestic Qantas Club or Qantas operated International Business Lounges (excluding International First Lounges, Chairman's Lounge, Qantas Domestic Business, Qantas International Business Lounge (Los Angeles, Tom Bradley Terminal), Qantas oneworld® alliance airline, partner airline or associated lounges.
- 3.2. The Lounge Invitation Benefit will be made available to the Primary Cardholder each year when Your annual fee is paid (or would be payable).
- 3.3. Use of the Lounge Invitation Benefit and the Lounge are subject to the Qantas Airport Lounge Access Terms and Conditions and Qantas Club Lounge Rules available at [qantas.com/loungeaccessterms](https://qantas.com/loungeaccessterms).
- 3.4. Each Lounge Invitation Benefit is valid for a single visit on the date specified on the Lounge Invitation, when travelling with a Qantas (QF) or Jetstar (JQ, 3K, GK, BL) flight number. In order to enjoy Your invitations, please link Your complimentary Lounge Invitation to Your eligible flight before You travel.
- 3.5. If Lounge access is declined (e.g. due to capacity constraints), and a substitute is not offered, You may complete the refund form on Qantas.com and request for the pass to be reissued. Any decision to accept or decline the request is at the sole discretion of Qantas.
- 3.6. Each year's Lounge Invitation Benefit cannot be carried forward to a subsequent year.
- 3.7. Lounge Invitation Benefit can be accessed through [qantas.com/freeloungeinvite](https://qantas.com/freeloungeinvite).
- 3.8. Lounge Invitation Benefits are valid for 12 months from date of issue.
- 3.9. The Lounge Invitation Benefit is subject to change or withdrawal at any time, at Our discretion.

**3.10.** Any capitalised terms used in this section 3 that are not defined in these Terms and Conditions are defined in the Qantas Lounge Invitation Terms and Conditions.

## **4. Discounted Fares Benefit**

**4.1.** The Discounted Fares Benefit is available for up to two travellers twice per Qantas Premier Titanium Credit Card anniversary year on domestic and international flights operated by Qantas and QantasLink.

**4.2.** The Discounted Fares Benefit can be used for any traveller, whether travelling with the Primary Cardholder or not, however the flight must be booked and paid for on the Card.

**4.3.** Your entitlement to the Discounted Fares Benefit cannot be carried forward to any subsequent year.

**4.4.** The booking must be made by You through the Qantas Premier Titanium Concierge Service via 1300 019 682 and You must nominate at the time of booking that You wish to use the Discounted Fares Benefit and pay for the booking in full using Your Card.

**4.5.** If the discount is to be used for two travellers, flights for both travellers must be made on the same booking number, day and flight(s).

**4.6.** The Discounted Fares Benefit is available on all Qantas and QantasLink operated domestic and international fare classes, with discounts only applied to the base fare and excluding taxes, fees and carrier charges.

**4.7.** The Discounted Fares Benefit will be applied to a booking (each booking may contain multiple flights and/or segments). The Qantas Premier Concierge Service will provide You the discounted ticket price available to You for the travel booking You request.

**4.8.** The Discounted Fares Benefit is available on one-way and return domestic and international flights, but if You book a one-way flight and choose to use the Discounted Fares Benefit, that is a redemption of one of the two of the Discounted Fares Benefit for that calendar year. If You subsequently choose to make another flight on the same trip (e.g. a return flight) and a separate booking is created, use of the Discounted

Fare Benefit will be considered a redemption of the second benefit.

**4.9.** The Discounted Fares Benefit is available on sale class fares; however it cannot be combined with any other offer, discount or promotion unless otherwise specified.

**4.10.** Flights booked using the Discounted Fares Benefit can be viewed and edited on [qantas.com](https://www.qantas.com), Manage booking. Any changes to the flight may incur a fee, and result in a higher fare price. The discount will be applied to the higher fare price; however You are responsible for payment of the difference between the new fare and original fare (less the discount).

**4.11.** If a booking using the Discounted Fares Benefit is subsequently cancelled by You, the Discounted Fares Benefit is still considered to have been redeemed. If You have an additional redemption available in the current membership year You may use that benefit, otherwise You must wait until the next membership year to use the benefit.

**4.12.** All travel is subject to Qantas Conditions of Carriage and the fare rules applicable to the booking. Flights are subject to availability.

**4.13.** This benefit is subject to change or withdrawal at any time, at Our discretion.

## **5. Status Credit Benefit**

**5.1.** The Status Credit benefit comprises a bonus on the standard Status Credits awarded for Qantas and QantasLink marketed and operated flights.

**5.2.** The flight must be paid for in full using a Card (i.e. the payment must not include a Points Plus Pay component).

**5.3.** The flight must be booked on [Qantas.com](https://www.qantas.com) or via the Qantas Premier Titanium Concierge Service.

**5.4.** Bonus Status Credits will be credited to the Qantas Frequent Flyer member that travels on the flight (Flyer), as long as that member is a Primary Cardholder or Additional Qantas Premier Titanium Cardholder, and the flight was paid for on a Qantas Premier Titanium Credit Card.

- 5.5. Bonus Status Credits will not contribute to the following (refer to [www.qantas.com/fflyer/dyn/flying/status-credits](http://www.qantas.com/fflyer/dyn/flying/status-credits) for further explanation of these excluded benefits):
- 5.5.1. Platinum One tier attain or retain (i.e. members receive the benefit of bonus Status Credits up to Platinum, however beyond this the bonus Status Credits will not apply);
  - 5.5.2. Lifetime Status;
  - 5.5.3. Loyalty Bonuses;
  - 5.5.4. Platinum Bonus Reward; or
  - 5.5.5. Platinum One Member additional benefits.
- 5.6. Bonus Status Credits are not available in conjunction with other Status Credit promotions.
- 5.7. Bonus Status Credits will expire at the same time as the underlying Status Credits.
- 5.8. With the above exceptions, Status Credits earned via the Premier Titanium Bonus are subject to the Qantas Frequent Flyer Terms and Conditions.

## 6. Qantas Wine Benefit

- 6.1. Qantas Wine Premium Membership and its benefits are subject to the Qantas Wine Terms and Conditions.
- 6.2. Enjoy free delivery on all gourmet food and wine orders.
- 6.3. You agree to be enrolled into a Qantas Wine Premium Membership when you activate your account.
- 6.4. An annual membership fee usually applies for Qantas Wine Premium Membership but this will be waived so long as You continue to hold Your Card.
- 6.5. Should You already have paid a Qantas Wine Premium Membership, the fee will be waived in subsequent membership years, as long as You continue to hold Your Card.
- 6.6. Liquor Act 2007: It is an offence to sell or supply to or to obtain liquor on behalf of a person under the age of 18 years. Licence Number: LIQP770016736.

## 7. Qantas Wellbeing App Benefit

- 7.1. The Qantas Wellbeing App is offered by Qantas and You must be a member of the Qantas Frequent Flyer (QFF) program and 13 years of age or over to use it. Conditions apply and are available at <https://insurance.qantas.com/termsfuse>. Membership and Qantas Points are subject to the Qantas Frequent Flyer Terms and Conditions available at [www.qantas.com/au/en/frequent-flyer/discover-and-join/terms-and-conditions.html](http://www.qantas.com/au/en/frequent-flyer/discover-and-join/terms-and-conditions.html).
- 7.2. Each Qantas Premier Titanium Primary Cardholder can earn up to 20,000 Qantas Points in a year through the App as part of this offer. To earn 20,000 points, You must complete the highest daily and weekly challenges, win every weekly group challenge and complete all checks. Qantas Points earned via the App will be credited to Your QFF account on a fortnightly basis. Qantas may amend or withdraw this offer including points offers for activities within the App at any time.

## For more information:

Visit us at [qantasmoney.com/premiiertitanium](https://qantasmoney.com/premiiertitanium)

Alternatively, You can call us 24 hours a day, 7 days a week:

- if You are calling within Australia **1300 019 682**
- if You are calling from outside Australia **+61 2 8288 2452**

To make changes to an existing Discounted Fares Benefit booking visit [qantas.com](https://qantas.com) or call a Qantas Contact Centre on **13 13 13**.

