

Qantas Premier Platinum Credit Card Airline Benefit Terms and Conditions

Lounge Invitation Benefit
Companion Fare Benefit

INTRODUCTION

These Terms and Conditions explain when You are eligible for the Lounge Invitation Benefit and Companion Fare Benefit, both of which are Special Features of the Qantas Premier Platinum credit card. These Terms and Conditions will apply to You if You have been issued with a Card as the Primary Cardholder.

1. Meaning of Words

When You see these words used in these Terms and Conditions, this is what they mean:

Account means Your Qantas Premier Platinum unsecured credit facility with Us. For the avoidance of doubt, these Terms and Conditions do not apply to the Qantas Premier Everyday unsecured credit facility.

Card means the your Qantas Premier Platinum Credit Card.

Cardholder means a holder of a Qantas Premier Platinum Credit Card.

Citi/Citibank/Us/Our/We means Citigroup Pty Limited ABN 88 004 325 080 AFSL No. 238 098 Australian credit licence 238098 as the Credit Provider and Issuer of Qantas Premier Credit Cards on behalf of Qantas Airways Limited ABN 16 009 661 901.

If the context requires these words to refer to Qantas, they will refer to Qantas undertaking relevant actions or making relevant decisions for or on behalf of Citibank.

Complimentary Lounge Invitation or **Lounge Invitation** means a general complimentary invitation to a Lounge, as governed by the Qantas Airport Lounge Access Terms and Conditions available via qantas.com/loungeaccessterms.

Companion Fare Benefit means a discount on the base fares (excluding taxes, fees and carrier charges) of selected domestic flights for the Primary Cardholder and up to eight others, travelling on the same booking number, day and flight(s). The benefit can only be used once per calendar year, booked through the Qantas Premier Concierge and must be paid for in full using the Card.

Lounge means eligible domestic Qantas Club and Qantas-operated international Business Lounges.

Primary Cardholder means the person in whose name the Account is held and who is responsible for all transactions on the Account.

Qantas means Qantas Airways Limited ABN 16 009 661 901, its successors and assigns.

Qantas Premier Concierge means the Concierge Services provided to Primary Cardholders as described in the Qantas Premier Credit Card Rewards Terms and Conditions.

Special Feature means any feature or promotional offer related to the Card We identify as a Special Feature.

You/Your means the person in whose name the Account is opened.

All other capitalised terms used in these Terms and Conditions have the same meaning as in the Qantas Premier Credit Card Terms and Conditions.

2. Participation

2.1 You accept these Terms and Conditions when You use one of the benefits provided under these Terms and Conditions.

2.2 These terms are to be read in conjunction with, and are not designed to replace or alter, the Qantas Airport Lounge Access Terms and Conditions available via qantas.com/loungeaccessterms.

2.3 You are not entitled to access these benefits if:

- a. You are in breach of Your Credit Card Terms and Conditions;
- b. Your Account is suspended;
- c. We reasonably suspect You (or an Additional Cardholder) are operating Your Account fraudulently; or
- d. Your Account is closed or cancelled (whether by Us or by You), including if You cease to be a Qantas Frequent Flyer.

3. Lounge Invitation Benefit

3.1 The Lounge Invitation Benefit comprises two complimentary single-entry Lounge Invitations made available to the Primary Cardholder each year when Your annual fee is paid (or would be payable).

3.2 Use of the Lounge Invitation and use of the lounge are subject to the Qantas Airport Lounge Access Terms and Conditions and Qantas Club Lounge Rules available at qantas.com/loungeaccessterms.

3.3 Each year's Lounge Invitation Benefit cannot be carried forward to a subsequent year.

3.4 Lounge Invitations can be accessed through qantasmoney.com/lounge.

- 3.5 Lounge Invitations are valid for 12 months from date of issue.
- 3.6 The Lounge Invitation Benefit is subject to change or withdrawal at any time, at Our discretion.
- 3.7 Any capitalised terms used in this section 3 that are not defined in these Terms and Conditions are defined in the Qantas Lounge Invitation Terms and Conditions.

4. Companion Fare Benefit

- 4.1 The Companion Fare Benefit is available once per calendar year on selected domestic fare classes and routes operated by Qantas and QantasLink for bookings where the Primary Cardholder is flying together with up to eight others on the same itinerary in the same fare class.
- 4.2 Your entitlement to the Companion Fare Benefit cannot be carried forward to any subsequent year.
- 4.3 The booking must be made by You through the Qantas Premier Concierge service and You must nominate at the time of booking that You wish to use the Companion Fare Benefit and pay for the booking in full using Your Card.
- 4.4 You must be part of the booking and Your name must match the name of the booking and the primary contact details used for the booking.
- 4.5 Flights must be made on the same booking number, day and flight(s).
- 4.6 Companion Fare Benefit discounts are available only on the following domestic fare classes, with discounts only applied to the base fare and excluding taxes, fees and carrier charges:

Fare type	Red eDeal	Flex Economy	Business
Fare classes	L, V, S, N, Q	H, K, M, Y, B	J, C
Discounts	10%	15%	20%

- 4.7 Companion Fare Benefit discounts are not available on all fare classes and in some instances there may be sale fares available to the general public that are cheaper than the fares offered under the Companion Fare Benefit. The Companion Fare Benefit is applied at booking-level. The concierge will provide You the already discounted ticket price available to You for the travel booking You are requesting.

- 4.8** The Companion Fare Benefit is available on both one-way and return domestic flights, but if You book a one-way flight and choose to use the Companion Fare Benefit, that is a redemption of the Companion Fare Benefit for that calendar year.
- 4.9** The Companion Fare Benefit cannot be combined with any other offer, discount or promotion unless otherwise specified.
- 4.10** Changes to Your booking may result in discounts being lost, in addition to incurring fees and charges associated with fare class. Some fares are non-refundable. Cancellation fees and charges may also apply and any changes to the booking should be made via Qantas.com or the Qantas Contact Centre.
- 4.11** If a booking using the Companion Fare Benefit is subsequently cancelled by You, the Companion Fare Benefit is still considered fulfilled and can only be accessed again in the next calendar year.
- 4.12** All travel is subject to Qantas Conditions of Carriage and the fare rules applicable to the booking. Offers are subject to availability.
- 4.13** This benefit is subject to change or withdrawal at any time, at Our discretion.

For more information:

For more information:

Visit us at qantasmoney.com/premier

Alternatively, You can call us 24 hours a day, 7 days a week:

- if You are calling within Australia 1300 992 700
- if You are calling from outside Australia +61 1300 992 700

To make changes to an existing Companion Fares Benefit booking visit qantas.com or call a Qantas Contact Centre on 13 13 13.

